



Withdraw Policy

This policy applies to both individual accounts as well as corporate accounts.

Due to AML/CTF rules and regulations, Company cannot deposit funds to third parties. All funds withdrawn from a trading account must go to an account in the same name as the trading account holder.

To comply with AML/CTF rules and regulations, Company will only withdraw funds from trading account to account (credit card, debit card, bank account etc.) held under same name. Company is unable to facilitate funds transfers to or from third party accounts. Client should expressly instruct Company to send funds to a different account, but Company will only send funds to account that states same name as the trading account holder. At its discretion, Company reserves the right to reject instruction to process return of funds to a different account without providing reasons and proof of account holder. Additional information and documents may be required to be provided by the client.

If a deposit is made via credit/debit card, then a subsequent withdrawal request is received, the amount of funds sent back to the relevant credit/debit card may not exceed the original amount deposited from same. Any profits made in excess of the deposited amount may be transferred to another account in the name of the trading account holder. At its discretion, Company reserves the right to reject instruction to process return of funds to a different account without providing reasons.

Client can submit withdrawal request of funds in whole or in part of funds only if client account shows a positive balance, and if:

- there is not any amount outstanding to Company,
- such withdrawal would not result in client funds on account being less than zero,
- funds are free are not required to meet any margin requirement,

Clients acknowledge they he may be required to provide information and/or documents on the source(s) of the funds and/or source of wealth in general, and/or other identification documents or declaration of deposits when processing a withdrawal request. Company reserves the right to refuse to process a withdrawal request where a Client does not provide all required information and/or documents, or where Company has reasonable concerns that doing so may result in breaches of the anti-money laundering and counter-terrorism financing laws and regulations (AML/CTF Laws).



Client can withdraw his funds by submitting a request through a trading platform, and once receiving a complete request, as well as all documents that the company may request, the Company will generally process withdrawal of funds to the client's account within 8 working days. Although the client must note that it might take longer for withdrawals to credit card, debit card or bank account due to the additional security procedures in force.

In order to avoid any delays client should review information carefully before submitting withdrawal request. Please note clearly that we are committed to a time frame of 8 days and that any additional charges imposed by third parties shall be deducted from the deposit or the withdrawal, as applicable.

Company assumes no responsibility for errors or inaccuracies made by the client. Company cannot monitor and is not responsible in any way for the client's credit card company or bank's internal procedures. Client must follow up with the credit card or respective bank independently.

Clients acknowledge that Company is not liable for any losses suffered as a result of providing incorrect instructions/details of the destination account.

Company reserves the rights to refuse to process a withdrawal request if it has reasonable grounds to believe that the trading account may result in deficit or cause the account to fall below the margin requirements.

Company reserves the right to refuse a withdrawal request if the trading account is subject to a charge-back investigation or Company has not yet received any requested information/documentation regarding any trading account in the name of the client.

This policy cannot be exhaustive. Additional conditions or requirements may apply at any time due to regulations and policies, including those set to prevent money laundering and counter terrorism financing. Usage of this site and services is subject to the Terms and Conditions of the Company and other operative terms of this Website of services Company provides which may be amended from time to time at Company's sole discretion.

Company does not charge any additional internal fees for withdrawals. However, clients should note payments to and from some banking institutions may attract intermediary transfer fees from either party which are independent of Company. Company accepts no responsibility for any bank fee and any such fees will be the responsibility of the client.

For queries concerning policy matters, please contact us anytime.